



Our services are voluntary, free of charge and confidential.

CASE MANAGEMENT

Kommunales INTEGRATIONS Management | NRW

Contact

Support and advice for migrants and refugees in Dortmund

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Stadt Dortmund Sozialamt



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Stadtteil-Schule Dortmund e.V.
Bildung - Beratung - Begegnung



Kommunales Integrationszentrum Dortmund

Stadt Dortmund



Case Management

involves providing support and advice with a view to improving future prospects in Dortmund.

Who are we?

We are a team consisting of Case Managers from the City of Dortmund and independent welfare organisations.

We speak multiple languages and can provide interpreters to assist where needed.

What do we offer?

If you are experiencing several problems at once, we will work with you to come up with ideas, goals and initial action steps.

We'll take a look at your needs and find the right services for you.

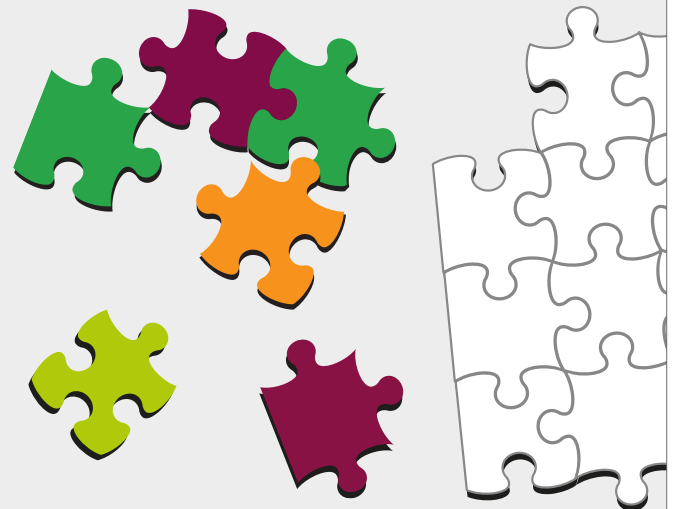
Giving you the ability to fix your problems in a step-by-step manner.



We will continue to support you until you have achieved your goals.

How do we support and advise?

- Finding somewhere to live
- Training and work
- Education and language
- Social participation
- Health
- Accommodation and finances
- Family
- Dealing with officials and authorities
- as well as with other individual concerns



We will put you in touch with relevant authorities and support you until you can manage on your own.

